



### **Infrastructure & Operations Consultant – Full Time and Intern**

West Monroe Partners isn't a start-up consulting firm, but we act like one. From day one, our people have the opportunity to make a definitive personal impact for their clients and their careers. What does this mean? It means we seek out the best of the best, and then we challenge them to make us better.

If you are looking to be a “behind the scenes” technologist, this isn't the place for you. We celebrate driven professionals who thrive in a collaborative environment. Our consultants work on the front lines – partnering with clients to deliver game changing solutions in the most dynamic industries. Sound interesting? Then West Monroe Partners just might be the place for you.

### **Think you're up to the challenge?**

West Monroe Partners is seeking a consultant who likes to solve big business problems through cutting edge technologies (e.g. platforms, cybersecurity, networking, etc.) to work with our clients and support their business needs. Consultants work directly with clients in various industries as a member of a highly collaborative team of the best and brightest at West Monroe Partners.

### **What will you be doing?**

- Consultants complete full lifecycle projects from requirements gathering through design, implementation, and rollout.
- Our consultants interact with key decision makers (CEO, COO, CIO, VP's, Directors, etc.) to drive client projects on a daily basis.
- Consultant will have the opportunity to learn about new industries, businesses, and technologies.
- Consultants are groomed to grow into team leads and client relationship owners.
- Consultants collaborate with our clients to solve problems through the analysis of existing systems and processes.
- Consultants have the flexibility to be creative and have an impact on designs with a “blank slate” development mentality within the general boundaries of clients' expectations.
- Consultants may have the opportunity to travel to client sites to perform their duties. (Airline and Hotel points!)

### **We are looking for someone that has a passion for or is interested in:**

- Solving business problems through the latest technologies and best practices from strategy development through technical implementation
- Assessing current state client business processes, gathering and defining business and technological requirements, and developing new business capabilities, processes, and supporting technologies
- Evaluating, recommending, and implementing new business capabilities and technologies that enable and drive client performance
- Collaborating directly with clients and West Monroe Partners' project teams to implement processes and technology that support various technical and business functions
- Learning and participating in the business development and sales process by assisting with project proposals, presentations, and new client activities
- Taking entrepreneurial ownership of the practice by contributing to the development of approaches, methodologies, and solutions for client engagements
- Building and demonstrating knowledge and expertise in one or several of the following areas (if you don't know these, we will teach you!):
  - Server Operating Systems – Windows Server 2012 (R2), Linux/Unix
  - Microsoft Services – Active Directory, DHCP, DNS
  - Enterprise Messaging Systems – Exchange, Skype for Business/Lync

- Enterprise Virtualization Technology – VMware Server/ESX, Hyper-V, Citrix
- Enterprise Desktop Management, Monitoring, and Backup Solutions – System Center 2012 (R2) Configuration Manager
- Storage Architectures – Fiber Channel, iSCSI SANs
- Cloud Technologies – Amazon Web Services, Microsoft Azure
- Firewalls – Cisco ASA, SonicWall, NetScreen, CheckPoint (along with associated configurations including ACLs, NAT, VPN Tunneling, etc.)
- Routing Protocols – BGP, OSPF, EIGRP, MPLS, etc.
- High Availability System Architecture - Clustering, Load Balancing, Failover, etc.
- Cisco IOS (command line interface)
- Security Solutions – Security Information & Event Monitoring (SIEM), Identity & Access Management, IDS/IPS, Data Loss Prevention, Digital Rights Management, Network Access Control, Payments Security Technologies
- VoIP

**What else do you need to bring to the table?**

- Proactive desire to continue to broaden and deepen technical, business, and consulting skills
- Ability to multi-task and work on multiple client projects simultaneously
- Excellent leadership, organizational, verbal, and written communication skills
- Willingness to travel
- B.A. or B.S. in a relevant field

So, if you're looking for an opportunity to flex your technical muscles in a high-energy, team-oriented environment where you own your career, we'd love to hear from you. Think you've got what it takes? Join our team and make us better.

**West Monroe Partners is an Equal Employment Opportunity Employer**

We believe in treating each employee and applicant for employment fairly and with dignity. We base our employment decisions on merit, experience, and potential, without regard to race, color, national origin, sex, sexual orientation, gender identity, marital status, age, religion, disability, veteran status, or any other characteristic prohibited by federal, state or local law.